



## CITY OF CENTERVILLE

312 East Maple, PO Box 578

Centerville, IA 52544

[www.centerville-ia.org](http://www.centerville-ia.org)

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Below are some important utility bill cycle dates.

These dates are firm unless they fall on a holiday or a weekend, in which case they would fall on the next business day.

25<sup>th</sup> of the month – Meters are read remotely.

1<sup>st</sup> of the month – Bills are generated for the previous month's water and sewer usage charges.

- Bills are placed in the US Postal Service system for mailing
  - Customers are charged a fee of \$1 per month for this service
  - We are not responsible for mail delivery or delays
- Email Bills are sent immediately to the email address on file

15<sup>th</sup> of the month – Bills are due and payments must be received by:

- Bank Draft – pulled on the 15<sup>th</sup> of every month
  - You will still receive a bill stating how much is owed each month
  - Receive a \$1 credit per month for enrolling
- Online payments
  - City Hall has a website feature to pay online
  - Some banks offer a “bill pay” feature which means they will process and mail a check to us on your behalf
    - We are not responsible for mail delivery or delays
- Deliver to the drop box at City Hall
- Mail via US Postal Service
  - We are not responsible for mail delivery or delays

16<sup>th</sup> of the month – 10% Late Penalties are applied to the unpaid account balance after 12:00pm

1<sup>st</sup> of the following month – Disconnection of Service and \$25 Reconnect Fee is applied to unpaid accounts after 8:00am.